

# Board Chairs & Vice-Chairs Session

On-boarding New Directors  
And Managing Difficult Directors

Tim Foster, Northern Credit Union  
and  
Leo Racette, Sudbury Credit Union

DIRECTORS'  
**Forum**  
for Directors, by Directors



## **Onboarding New Directors**

- Reasons for Onboarding New Board Members \*
- Tools for Onboarding New Board Members \*
- Sharing of Policies

## **Managing Difficult Director's**

- Follow Up on Previous Discussions \*
- Sharing of Ideas \*
- Sharing of Policies

# Onboarding New Directors

DIRECTORS'  
**Forum**  
for Directors, by Directors

# Q&A

What is the importance of properly onboarding new Directors?

# Q&A

What means/programs can be used for onboarding new Directors?

Are you willing to share Board Policies on this topic with other credit unions? If so, please add your name to a list at your table or send in your contact information to [board@directorsforum.coop](mailto:board@directorsforum.coop)

# Managing Difficult Directors

This topic came up as one of the top request the last time we met and it has been a few years since we discussed problem Board members, so take a few minutes and discuss different problems you have experienced or heard of with problem Board members.

# Q&A

How can we manage difficult directors?



Are you willing to share Board Policies on this topic with other credit unions? If so, please add your name to a list at your table or send in your contact information to

[board@directorsforum.coop](mailto:board@directorsforum.coop)

What topics would you like to discuss at future Board Chair – Vice Chair sessions. Please record a list at your table or send in your wishes to [board@directorsforum.coop](mailto:board@directorsforum.coop)

Thank You!

DIRECTORS'  
**Forum**  
for Directors, by Directors

The logo features the text "DIRECTORS' Forum" in a white, sans-serif font, with "DIRECTORS'" in all caps and "Forum" in title case. Below this, the tagline "for Directors, by Directors" is written in a smaller, white, sans-serif font. The text is centered on a dark grey background. Two thin, gold diagonal lines are present: one in the upper right quadrant and one in the lower left quadrant, both pointing towards the center.

DIRECTORS'  
Forum  
for Directors, by Directors